# Santa Cruz County
# Commission on Disabilities

701 Ocean Street, Room 510, Santa Cruz, CA 95060
P: (831) 454-2772 F: (831) 454-2411 TTY/TDD 711
commissions@santacruzcountyca.gov
www.scccod.net


## Notice of Public Meeting and Agenda

DATE: Thursday, November 12, 2026
TIME: 12:30 PM to 2:00 PM
LOCATION: Santa Cruz County Building, Coastlines Conference Room
701 Ocean Street, Santa Cruz, CA 95060

***As a courtesy to those who are affected, kindly attend the meeting **scent-free** and **smoke-free**.***

### AGENDA

1. Call to Order/Roll Call
2. Agenda Review
3. Approve *August 13, 2026 Minutes*
4. Public Comment: *Any person may address the Commission for a period not to exceed three minutes on any issue within the jurisdiction of the Commission.*
5. New/Continuing Business/Action Items:
   5.1. METRO Travel Training Services Overview – Bobi Wood (*METRO Mobility Training Coordinator*)
6. Commission Priority Reports
   6.1. Accessibility Awareness Report
   6.2. Accessible Recreation Report
   6.3. Affordable Accessible Housing Report
   6.4. Affordable Accessible Transportation Report
7. Ad Hoc Subcommittee Reports
   7.1. Legislative Priorities Ad Hoc Subcommittee Report
8. Correspondence
9. Staff Report
10. Announcements/Emerging Matters
11. Adjournment

**Next Regular Meeting**: Thursday, January 14, 2027, from 12:30 – 2:00 PM

*The County of Santa Cruz does not discriminate on the basis of disability, and no person shall, by reason of a disability, be denied the benefits of its services, programs, or activities. If you have a disability and require assistance to participate, please contact 454-2772 or TDD/711 at least 72 hours in advance to make arrangements.*

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## Meeting Minutes

DATE: Thursday, August 13, 2026
TIME: 12:30 PM to 2:00 PM
LOCATION: Santa Cruz County Building, Fifth Floor – Coastlines Conference Room
701 Ocean Street, Santa Cruz, CA 95060
PRESENT: John Daugherty (*1st District*), Leigh Kearns (*2nd District*), Tymothie Hale (*2nd District*), Becky Taylor (*3rd District*), Brenda Gutierrez Baeza (*4th District Co-Chair*), Jessica Liddy Hayford (*4th District*), David Molina (*5th District Co-Chair),* Mitali Weiglein (*5th District)*
EXCUSED: Richard Gubash (*3rd District*)
ABSENT: None
STAFF: Kaite McGrew (C*ommissions Manager*)
GUESTS: Jessica Cirksena(*IHSS Program Director*), Bertha Paradez (IHSS Advisory Commission Staff Liaison) and 2 members of the public were present.

1. Call to Order/Roll Call
   Meeting convened at 12:40 PM.
2. Agenda Review
3. Approve *June 11, 2026 Minutes*
   **Motion to approve minutes as written**
   Motion/Second: Daugherty/Hale
   **Motion passed unanimously.**
4. Public Comment
5. New/Continuing Business/Action Items:
   5.1. Presentation: IHSS Budget Updates

   Cirksena provided an overview of the current status of proposed IHSS budget cuts and changes. IHSS is funded through federal, state, and County dollars, with wages locally negotiated with the IHSS union. Three proposals—to eliminate the Permanent Backup Provider Program, align IHSS eligibility with Medi-Cal timelines, and shift the State's share of growth in IHSS service hours to counties—were ultimately rejected following coordinated advocacy by counties. Cirksena noted concerns that eliminating the backup provider program could further exacerbate the existing statewide shortage of caregivers, particularly given local wages of $20.90 per hour. Aligning IHSS eligibility with Medi-Cal could also result in vulnerable individuals losing services while they work to resolve Medi-Cal eligibility issues, potentially leading to loss of caregivers and increased admissions to skilled nursing facilities. The proposed shift of additional service-hour costs to counties would have had a significant financial impact on Santa Cruz County.

   Cirksena reported that ongoing budget concerns include impacts from HR1, Community First Choice Option (CFCO) penalties, and an outdated formula for IHSS administrative funding. CFCO penalties for untimely reassessments will increase from a shared 3%/3% state-county responsibility to the full 6% being borne by counties, although the County has revised procedures to prioritize reassessments based on need and changes in services. The outdated funding

formula, combined with approximately 25% caseload growth over the past two years driven largely by demographic changes, continues to create significant budget pressures and challenges to maintaining program services. While the County is currently holding steady, Cirksena emphasized that potential changes to eligibility, future State leadership, and ongoing budget proposals will need to be closely monitored.

6. Commission Priority Reports:
   6.1. Accessibility Awareness Report:
   Gutierrez-Baeza reported attending an excellent Shared Adventures Day on the Beach event. Liddy-Hayford summarized positive impressions of the successful *Community Life Services Disability Pride Month Exhibit* which featured artwork from Community Life Services clients and a detailed disability rights timeline. The exhibit was well received with several community members sharing exceptionally favorable feedback.
   6.2. Accessible Recreation Report
   Guttierez-Baeza reported that the Treasure Cove accessible playground in Capitola will open on August 21st with an opening ceremony ribbon-cutting.
   6.3. Affordable Accessible Housing Report:
   Molina reported that permits have been approved for a new 400-unit senior living facility to be built on the corner of Seabright and Soquel. The plans include 281 housing units below market value.
   6.4. Affordable Accessible Transportation Report:
   Staff reported that the Accessibility Coordinator has agreed to attend an upcoming meeting. Daugherty reported having met with her and provided some background information about her career experience related to the disabilities community. She will attend to share her unique approach to community education re: accessible transportation with the Metro/Paracruz system. Hale shared his experience engaging with their community education process.
7. Ad Hoc Legislative Priorities Subcommittee Report: No Report
8. Correspondence: None
9. Staff Report:
   Staff encouraged Commissioners to keep an eye out for stipend claim forms in their email.
10. Announcements/Emerging Matters
    Taylor announced that she had received a request from a friend who had concerns about the state of County sidewalks. Commission will discuss path-of-travel hazard reporting procedures since the pandemic at the next meeting. Liddy-Hayford announced that the annual Community Life Services Employer Award event will be held on October 29th during Disability Employment Awareness month.
11. Adjournment
    Meeting adjourned at 1:50 PM.

Respectfully submitted by:
Kaite McGrew, *Commissions Manager*

SANTA CRUZ METRO

# Travel Training Today

1

## Agenda

- Easter Seals Certification
- Travel Training Code of Ethics
- Goal-Oriented Training
- Forms
- Interview and Assessment
- Barrier Analysis
- The Travel Training Plan
- Planning for the Unexpected
- Safe Street Crossing/Pedestrian Skills
- Supplemental Materials

2

# Easter Seals CTTI (Certified Travel Training) Certificate Program

**Features**

- Nationally recognized
- High standards for Best Practices
- Offers ongoing professional development and resources
- Connections with industry peers

**Benefits**

- A long-standing disability rights organization
- On the forefront of developing travel training
- Expert training and mentorship
- Wealth of high-quality, adaptable materials provided with certification

3

# Easter Seals Project Action

**According to the Easter Seals Project ACTION (ESPA) website,**

"Congress originally commissioned Easter Seals Project ACTION (ESPA) in 1988 as a research and demonstration project administered by Easter Seals to improve access to public transportation for people with disabilities. Funding for ESPA is derived through a cooperative agreement with the U.S. Department of Transportation, Federal Transit Administration. However, with the passage of the ADA, ESPA's goal was expanded to assist the disability community and the transportation industry to achieve one goal—ensure accessible community transportation in our nation."

4

## The Travel Training Code of Ethics includes

- Confidentiality
- Conflict of interest
- Informed consent
- Setting boundaries

5

## The focus is on what the trainee wants to do, and how they want to learn it, not on what their disability label is.

I want to be able to visit my mother who lives in Capitola.

I want to learn how to take my bike on the bus.

I'd like to be able to shop at the grocery store and get home before it gets dark.

I'd like to learn how to read a bus schedule.

I want to learn how to ride the entire system so I can go anywhere I want.

I want to learn how to use the apps.

I want to learn how to get to my job.

I want to visit my friend who lives near East Cliff.

I need to be able to get over Highway 17 to catch an Amtrak train.

I want to improve my situational awareness.

I want to get to and from my class at the Stroke Center.

6

Modifications are made to the ESPA forms as are apropos to Santa Cruz County.




7

# The Introductory Interview and Assessment

**Takes around an hour**



Section #3: Trip Planning

**Does the trainee have any difficulties related to Trip Planning? (If the trainee would like to learn about or has difficulty with any category below, answer yes to this question.)** Choose an item.

1. (↑) For each of the categories below, indicate whether the trainee is interested in learning and/or has difficulty in that category. If the trainee discloses difficulty, explain in comments.
   a. Knowing how to find which bus stops and/or train stations are accessible Choose an item.
   b. ◊ Calling the customer service line Choose an item.
      Comments on demonstration if applicable: Click here to enter text.
   c. Using cell phone for travel and fixed route info Choose an item.
   d. ◊ Writing directions Choose an item.
      Comments on demonstration if applicable: Click here to enter text.
   e. ◊ Finding out fare information Choose an item.
      Comments on demonstration if applicable: Click here to enter text.
   f. Obtaining assistance from others with trip planning Choose an item.
   g. ◊ Checking the weather forecast prior to travel Choose an item.
      Comments on demonstration if applicable: Click here to enter text.
   h. Preparing for trips (bringing directions, money, dressing appropriately, etc.) Choose an item.
   i. Problem solving is problems or changes occur while trip planning Choose an item.
   j. Remembering to take medications to help control symptoms Choose an item.
   k. ◊ Reading/recognizing names of streets Choose an item.
      Comments on demonstration if applicable: Click here to enter text.
   l. Dressing appropriately for the weather Choose an item.
   m. ◊ Using matching/recognition skills if difficulty with reading/writing Choose an item.
      Comments on demonstration if applicable: Click here to enter text.
   n. ◊ Telling time Choose an item.
      Do you have difficulty reading: ☐Digital ☐Analog
      Comments on demonstration if applicable: Click here to enter text.
   o. Monitoring time Choose an item.
   p. Budgeting time Choose an item.
   q. Managing time if specific times are written down or by using an alarm Choose an item.
   r. ◊ Counting money Choose an item.
      Do you have difficulty counting the following: ☐Bills ☐Coins

Modified by Easter Seals Project ACTION with Permission from the Chicago Regional Transportation Authority — Page 6

**It is very thorough and becomes the basis for the trainee's travel training plan.**





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# The Introductory Interview and Assessment

**How do you learn best?**

What is your learning style: auditory, visual, kinesthetic, experiential—or a combination?

**What does your schedule look like?**

What time of day is best for you?

**Do you use a mobility device?**

Are you afraid of heights?

**How are you with loud noises?**

How is being in a crowded space for you?

9

# Barrier Analysis

Independently of the trainee, before we begin our work riding the buses together, I conduct a barrier analysis of the terrain in relationship to the closest bus stops to the person's home.

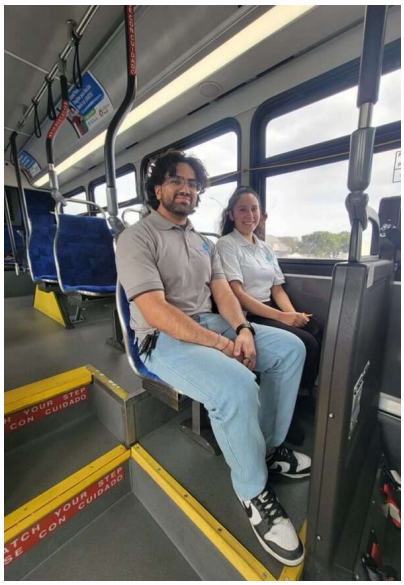
**Path of Travel Assessment Checklist**

| Section 1: Going to the Stop/Station/Pick-up Point | Yes/ No | Comments |
|---|---|---|
| 1. Were there sidewalks? | | |
| 2. Were sidewalks free of construction and impassable barriers (e.g. trash cans, post boxes, telephone poles, signage)? | | |
| 3. Were curb cuts available, accessible, free from debris, etc.? | | |
| 4. Were there detectible warning strips (truncated domes) at the curb? | | |
| 5. If there were no sidewalks, was there another path that was safe to use? | | |
| 6. Was the path clear of obstructions such as tree limbs, flowering bushes, holes/ruts, etc.? | | |
| 7. Was there adequate visibility for both pedestrians and drivers? | | |
| 8. Was the intersection too complex to teach? | | |
| 9. Were there crossing signals? If so, were push buttons available for walk signals and were they easy to find, reach and use? | | |
| 10. Was there adequate time to cross the street? | | |
| 11. Were there audible/vibrotactile crossing signals? | | |

10

# Your Travel Training Plan is as Unique as You Are

Every trainee's plan is their own, because it depends upon where they're starting from, what they want to learn, and all of those variables they shared in the interview and assessment. If the trainee desires, a parent, partner, friend, or teacher can participate in the interview and also in the training sessions.

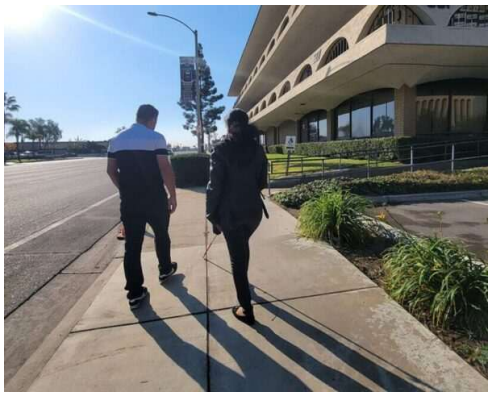


11

# Topics covered might include:

- Landmarks—what they are and how to use them
- When to pull the cord
- Safe street crossing
- "Stranger Danger"
- How to plan a trip—potentially includes methods of calling customer service, using the METRO website, using the Transit app, and using Google maps
- Talking to the bus driver
- Aspects of "personal space"

**Can include how to read a route guide and interpret a transit map.**



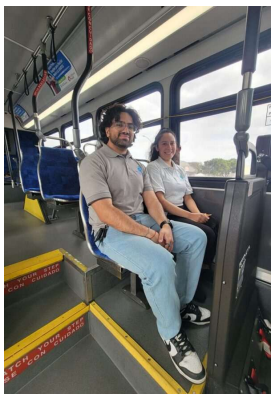
12

## We practice riding the bus, walking to the bus, and waiting for the bus so the trainee is comfortable.

**Trainees get discount fare cards.**




**Trainees learn how to use the Transit app, and other real-time tools.**



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## A lot of travel training has to do with what to do when the unplanned happens.

**A lot of discussion happens around these "hypotheticals":**

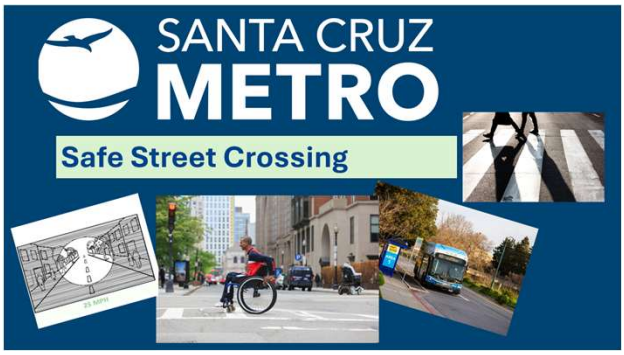
- What would I do if I fell asleep on the bus?
- What would I do if I got on the wrong bus?
- What would I do if I am in the middle of a trip, and I realize I forgot something I need?
- What would I do if I missed my stop?
- What would I do if I lost my cell phone on the bus?
- What would I do if someone makes me feel uncomfortable when I am on the bus?

**The above are some typical hypothetical scenarios which are planned for, so that there is already an action plan for the event should that happen to the trainee.*

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# Safe Street Crossing and Safe Pedestrian Skills

**In travel training, there is an emphasis on safe street crossing skills.**

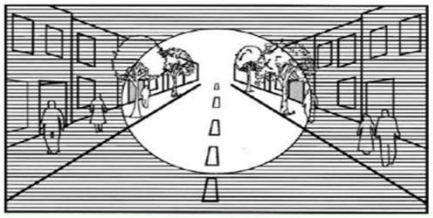



*This is a teaching tool I developed for classroom sessions.*

**Keep in mind...**

- Increased exposure equals increased risk
- The safest street to cross might not be the most direct
- Crosswalks are not inherently safe



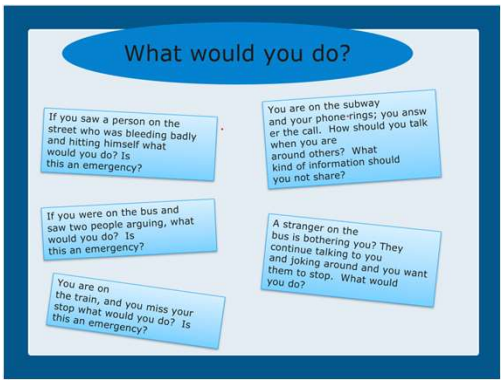


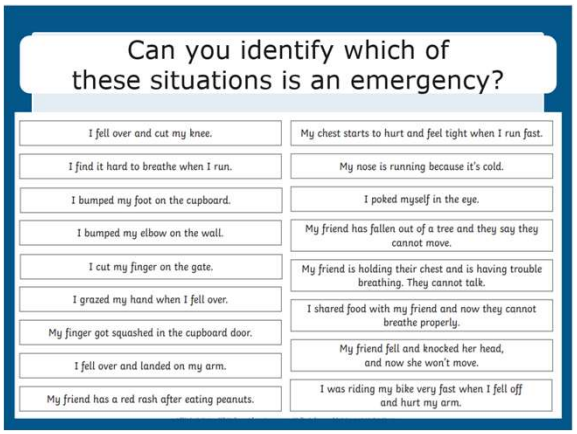

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# Supplemental Curriculum

Ready to Ride Curriculum developed by:
Reach Lab at Temple University, College of Public Health
Department of Health and Rehabilitation Sciences*
Adapted from “A Chance to Ride" developed by the Kennedy Center** © 2023 Beth Pfeiffer

**A highly structured curriculum for riders with autism, with six segments in total.**




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Are there any questions?




17

Santa Cruz County
Regional Transportation Commission's
**Elderly & Disabled**
**Transportation Advisory Committee**
Social Service Transportation Advisory Council

# DRAFT MEETING MINUTES
**Tuesday, June 9, 2026**
**1:30 – 3:30pm**

**In-Person Meeting**
1101 Pacific Avenue, Suite 250,
Santa Cruz, CA 95060

**REMOTE PARTICIPATION**
**(see end of agenda for more information)**
https://us02web.zoom.us/j/82217044415
Meeting ID: 822 1704 4415
Dial by your location: +1 669 900 9128

Accessibility: See end of agenda for details.
En Español: Para servicios de traducción al español, diríjase a la última página.
Agendas Online: www.sccrtc.org/meetings/elderly-disabled/

1. 1:30pm — Call to Order

Chair, Veronica Elsea, called the meeting to order at 1:32pm

***Members Present***

Ares Wakamo, Social Services Provider – Persons of Limited Means (Volunteer Center)
Michael Pisano, Potential Transit User (60+)
Veronica Elsea, Chair, 1st District
Wells Shoemaker, Vice Chair, 2nd District
Katie Nunez, 4th District
Portia Ramer, 5th District

***Members Remote, Not voting***

Stephanie Auld, Social Services Provider – Disabled (County)
Kendra Webster, Social Services Provider – Seniors (County)
Jesus Bojorquez, CTSA (Lift Line)

***RTC Staff Present***

Amanda Marino, Transportation Planner
Sierra Topp, Transportation Planning Technician
Nick Danty, Transportation Planner
Daniel Suarez, Transportation Planning Intern
Grace Blakeslee, Supervising Transportation Planner

***Guests Present***

Paula Bradley, Community Member
Jennifer Abrams, HDR Consulting
John Urgo, METRO
Miguel Liz. City of Watsonville
David D. – District 1 Community Member

2. **1:30pm — Introductions**
3. **1:32pm — Consider AB2449 request(s) to participate in the meeting remotely due to emergency circumstances (a physical or family medical emergency that prevents a member from attending in person)**

*A motion was made to approve committee members Stephanie Auld, Jesus Bojorquez, and Kendra Webster's AB 2449 requests to participate remotely due to emergency circumstances. However, because a quorum of members was not physically present at the meeting location, the committee was unable to take action on the motion, and no vote was taken.*

4. **1:35pm — Oral communications**

John Urgo attended on behalf of Friends of Santa Cruz METRO to share updates on the initiative proposing a 1/2 cent (0.5%) sales tax for bus transit service.

Stephanie Auld, EDTAC Committee Member inquired about the removal of the Garfield Park bus stop. John Urgo responded that the City of Santa Cruz nor Santa Cruz METRO have no plans to remove this stop.

5. **1:40pm — Additions or deletions to the consent or regular agenda**

*None*

## CONSENT AGENDA

*All items appearing on the consent agenda are considered to be minor or non-controversial and will be acted upon in one motion if no member of the E&D TAC or public wishes an item be removed and discussed on the regular agenda. Members of the E&D TAC may raise questions, seek clarification or add directions to Consent Agenda items without removing the item from the Consent Agenda as long as no other E&D TAC member objects to the change.*

6. **Receive information items**
    a. **E&D TAC Letter of Support for the City of Capitola's Safe Streets and Roads for All (SS4A) Implementation Grant Application**
7. **Receive RTC Meeting Highlights from May 7, 2026**

*Committee member Katie Nunez arrived during item 7*

*Motion (Pisano, Ramer) to approve the June 9, 2026, Consent Agenda. The motion passed unanimously with committee members Ares Wakamo, Michael Pisano, Wells Shoemaker, Katie Nunez, Portia Ramer, Veronica Elsea voting "aye".*

## REGULAR AGENDA

8. **Planning for Climate Resilience of the Santa Cruz Branch Rail Line Milestone 2 Study Update**

Amanda Marino, RTC Transportation Planner, presented a Milestone 2 update on the Planning for Climate Resilience of the Santa Cruz Branch Rail Line Study.

Staff requested input on the proposed concepts, identification of any missing features or considerations, and feedback on the evaluation criteria and data points that would be helpful in measuring the benefits and disadvantages of each concept.

Committee questions and comments included:

- If seismic activity, including soil liquefaction and other geologic hazards, would be evaluated as part of the study and whether these factors could influence the viability of certain infrastructure options.
- If residents and agencies in the Pajaro Valley are being consulted as part of the study.
- The rationale for evaluating the climate resiliency of both a short-term trail use and longer term combined trail and rail use.
- If relocation of the rail corridor along Highway 1 is being prioritized as a response to climate impacts.
- If climate change projections are included in the sea-level rise assumptions used in the study.

- How this study is being coordinated with the Caltrans Corridor ID Program.
- Whether the costs associated with each alternative were already included in the Zero Emission Passenger Rail and Trail (ZEPRT) Concept Report.
- Recommended adding longevity to the evaluation criteria to measure the lifespan of physical infrastructure.
- Recommend that RTC staff should coordinate with other agencies conducting climate resiliency analysis.
- Expressed concern that RTC may ultimately move forward with removing the rail tracks.

*No action taken*

**9. City of Watsonville Clifford Avenue Road Rehabilitation and Traffic Calming Project**

Miguel Lizarraga, Principal Planner for the City of Watsonville, presented information on the Clifford Avenue Road Rehabilitation and Traffic Calming Project.

Committee questions and comments included:

- If all intersections along the corridor would be controlled by stop signs and whether any traffic signals are proposed as part of the project.
- If proposed stop signs would include flashing lights.
- How traffic calming designs can create challenges for people who are blind or have disabilities and emphasized the importance of ensuring accessibility is incorporated into the project design.
- Importance of visibility around bulb-outs and other traffic calming features.
- Suggested that City staff connect with those residents and consider conducting a focus group to gather input from older adults who may be affected by the project.
- The importance of enforcement to ensure proposed traffic calming measures are effective

*No action taken*

**10. Cruz 511 Hazard Report Form**

Nick Danty, RTC Transportation Planner, provided an update on the Cruz511 Hazard Report Form and conducted a demonstration of the proposed new reporting platform.

Committee questions and comments included:

- The importance of including text-entry fields for users who may be unable to use the map feature or who prefer to describe a hazard in writing.
- Maintaining "other" option in types of hazards
- Make it as simple and convenient as possible for users to submit reports and concerns, such as a voice-recording feature.

# Report Bike & Pedestrian Hazards

One of the challenges that cyclists and pedestrians deal with is the wide variety of road hazards they encounter. If you see a road hazard, report it using our online hazard report form.

## Can I take one with me?

Wallet size business cards are available that include a link so that you can always carry the online hazard report with you. Contact us to request your own Hazard Report Cards.

## What should I report?

Any road or sidewalk hazard that endangers or inconveniences cyclists; Potholes, glass in bike lanes, overgrown bushes, damaged sidewalks, nonfunctioning crossing buttons, etc.




## What happens when I make a report?

Your report is forwarded to the responsible Public Works agency. A representative from the agency may call or email you for more information. Public works will look in to the hazard and decide how to address it.

## What else can I do?

Be careful. Maintain your awareness when cycling, and look ahead so that you have time to avoid any hazards you see in your path.

Maintain your own property. Remember that property owners are responsible for sidewalks, so if the sidewalk in front of your house is unsafe, you will be responsib the problem.

The Hazard Report Form is also available in a printable version. Once completed, mail or fax to the RTC.

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## Places to Go

School & Colleges
Airports
Attractions

## Resources

Cruz511 Map
Workplace Programs
Emergency Services
Safety Laws

## About

About Cruz511
Contact Us
Partners

## Join Our Mailing List!

First Name
Last Name
Email Address
SUBSCRIBE

Cruz511 is a service of the Santa Cruz County Regional Transportation Commission and is partially funded by Measure D.

- The need to establish an effective process for coordinating hazard reports with partner agencies.
- Consider the target audience when designing the form and conduct user testing with groups like parents, law enforcement personnel, and other community members.
- Conducting outreach to increase public awareness of the reporting tool and ensuring that the platform can be translated into multiple languages.
- Include information on what constitutes an emergency or urgent matter, including considerations related to timing and the level of danger posed by the hazard, and provide information on who to contact in emergency situations rather than submitting a hazard report.
- Development of a mobile app version of the reporting tool.
- Whether a CAPTCHA feature is necessary
- Requested to add "wheelchair user" as an option
- Support for the map feature to accurately pinpoint the location of hazards.
- Support for the concept of a public dashboard that would display reported hazards and identify hotspots.

*No action taken*

**11. Receive Program Updates**

a. Volunteer Center
    i. Transportation program is continuing with expanded hours and training new volunteers for dispatch.
b. Community Bridges
    i. Revenues provided for the TNC access for all program is allowing for additional growth. Ridership has now surpassed the goal of 1,000 rides per year.
c. Santa Cruz Metro
    i. Committee members requested METRO bring an item to a future E&D TAC meeting to discuss accessibility of making bus payment, accessing bus scheduling, utilizing the METRO website, and more information about ParaCruz eligibility.
d. SCCRTC
    i. There are vacancies on the Committee and RTC is going to run sentinel ad to recruit new member to fill vacancies
e. Pedestrian Ad-hoc Subcommittee
    i. Pedestrian Hazard Report
    ii. Created a handout on tips for safe and comfortable interactions with blind persons and distributed to the E&D TAC.

**Adjourn – 3:43 pm**

**NEXT MEETING**: Tuesday August 11, 2026, at 1:30pm hosted in person at the RTC Office. Remote participation included.

# HAZARD REPORTS

## HOW TO SUBMIT A REPORT

If you see something that makes it dangerous for people walking or biking, like a big pothole or a blocked sidewalk, let us know! You can report it anytime using the RTC's Hazard Report. This will help keep our roads and sidewalks safe for everyone. If it's an emergency, call 911 right away.

1 Describe the hazard type.

2 Describe the hazard location.

3 Provide your contact information.

All information submitted becomes part of the public record and may be subject to public disclosure. To notify the RTC about any other hazard (traffic conditions, railway matters, etc), use the Contact Us form on the homepage.

**Watch this webinar for a detailed tutorial on how to submit a hazard report.**

English ▾

Regional Transportation Commission



## SERVICES

- Bicycle Services
- Transit Services
- Hazard Reports
- Motorist Aid
- Digital Library
- Pedestrian Services
- Seniors & Accessible Services

English ▾

# REPORT A HAZARD

**Hazard Type** *(Required)*

- ◯ Bike
- ◯ Pedestrian

**Describe Hazard** *(Required)*

- ◯ Rough pavement or potholes
- ◯ Pavement cracks
- ◯ Lighting problem
- ◯ Plant overgrowth or interference
- ◯ Traffic signal problem
- ◯ Railroad hazard
- ◯ Debris on shoulder or bikeway
- ◯ Hazardous drain grate
- ◯ Bikeway not clearly marked
- ◯ Damaged bikeway signs
- ◯ Vehicles or objects blocking sidewalk
- ◯ Lack of sidewalk
- ◯ Debris on sidewalk
- ◯ Damaged sidewalk
- ◯ Lack of wheelchair access
- ◯ Excessive driveway slope
- ◯ Sidewalk too narrow
- ◯ Pole blocking walkway
- ◯ No crosswalk or striping
- ◯ Construction hazard
- ◯ BCycle electric bikes
- ◯ Transit Stop Issues
- ◯ Other

FOR IMMEDIATE ENFORCEMENT AND PARKING ISSUES, PLEASE CALL: CHP: (831) 219-0200 (for unincorporated areas) | City of Santa Cruz PD: (831) 471-1131 | Capitola PD: (831) 475-4242 | Scotts Valley PD: (831) 440-5670 | City of Watsonville PD: (831) 768-3300

English ▾

*Santa Cruz County Regional Transportation Commission*

# Bicycle and Pedestrian Hazard Report

Notify us of obstacles or hazards that may inhibit bike or pedestrian travel by using the RTC's Hazard Report. These reports are forwarded to the appropriate local jurisdiction for action. Reports may be submitted at any time.

**Type of Hazard**: ☐ Bicycle ☐ Pedestrian **Priority**: ☐ Minor ☐ Major ☐ Urgent

**Location of Hazard**:

| | |
|---|---|
| Street/Road | Cross Street |
| City | Direction of Travel |
| Nearest Address, Mile Marker or Nearby Signpost | |

**Please check all that apply**:

☐ Rough pavement or potholes
☐ Pavement cracks
☐ Lighting problem
☐ Plant overgrowth or interference
☐ Traffic signal problem
☐ Railroad hazard
☐ Debris on shoulder or bikeway
☐ Hazardous drain grate
☐ Bikeway not clearly marked
☐ Damaged bikeway signs
☐ Vehicles or objects blocking sidewalk
☐ Lack of sidewalk
☐ Debris on sidewalk
☐ Damaged sidewalk
☐ Lack of wheelchair access
☐ Excessive driveway slope
☐ Sidewalk too narrow
☐ Pole blocking walkway
☐ No crosswalk or striping
☐ Construction hazard
☐ Other _____

Please describe and draw problem, or attach photo (indicate North with arrow)

**Please add any relevant descriptive details or comments, or how this hazard has impacted you**: _____

_____

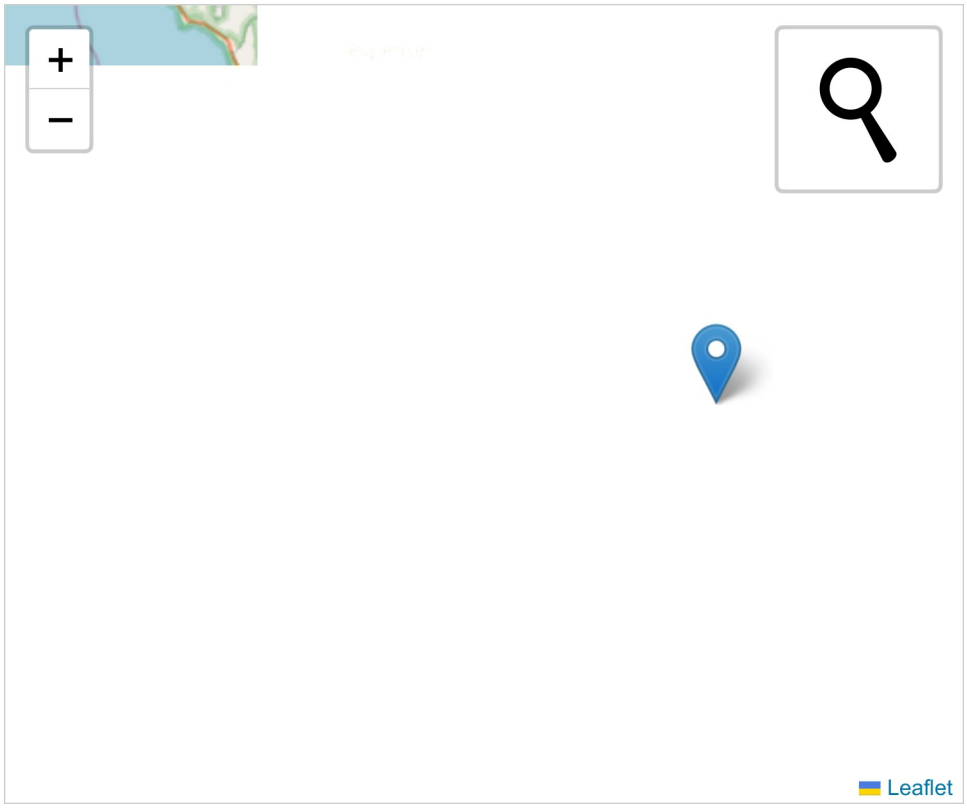
_____

The following optional fields will allow the entity responsible for addressing the hazard to contact you if additional details are needed. It will also allow an email acknowledgement of your submission:

| | |
|---|---|
| First Name | Last Name |
| Email | Phone |
| Where did you hear about this form? | Would you like a follow up contact? ☐ Yes ☐ No |

NOTE: Private property owners are responsible for the maintenance of sidewalks adjacent to their property, per California law. Hazard reports for these conditions will be forwarded to the property owner.

Please mail completed form to: **1523 Pacific Avenue, Santa Cruz, CA 95060** Or fax: **(831) 460-3215**




## Location

Describe the hazard location including street name, cross street, landmarks, etc.

## Additional Details

Provide any additional details that may help us find and remove the hazard.

## Date

Provide the date you encountered this hazard.

mm dd yyyy

## Upload Photo

Drop files here or **SELECT FILES**

Accepted file types: jpg, jpeg, gif, png, heic, Max. file size: 12 MB, Max. files: 1.

English ▾

**Contact Information** *(Required)*

First | Last

**Email** *(Required)* **Phone**

name@ema | 000-000-00(

**Contact Preference** *(Required)*

- ○ Phone
- ○ Email
- ○ Do not contact

NOTE: Private property owners are responsible for the maintenance of sidewalks adjacent to their property, per California law. Hazard reports for these conditions will be forwarded to the property owner. See 2010 Report on Sidewalk Safety and Accessibility

☐ I'm not a robot reCAPTCHA

SUBMIT FORM

English ▾

## SUBSCRIBE TO OUR MAILING LIST

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your inbox

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## REPORT A HAZARD

Notify us of obstacles or hazards that may inhibit travel.

REPORT HAZARD

1101 Pacific Ave. Suite 250
Santa Cruz, CA 95060

**(831) 460-3200**
info@sccrtc.org

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## HOW TO REACH US

Santa Cruz County Regional Transportation Commission
1101 Pacific Avenue, Suite 250 Santa Cruz, CA 95060
phone: (831) 460-3200 / email: info@sccrtc.org

Minutes respectfully submitted by, Sierra Topp, Transportation Planning Technician

| Date | First Name | Last Name | Location | Cross Street | City | Category | Additional Comments | Forwarded to | Forwarded Date | Maintenance Number | Response | follow-up |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 8/3/2026 | Jean | Brocklebank | 1505 17th Ave | Harper St | Live Oak | Ped: Debris on Sidewalk | The property owner laid down gravel to allow parking in the front yard. The gravel ends up on the sidewalk, making it difficult to walk as well as to push our grocery shopping basket when we visit the Live Oak Super at the corner of 17th & Capitola Rd. This has been a problem for several months. | DPW | 8/4/2026 | | **08/04/26 Brittni Smrz:** Good morning Daniel & Jean,<br><br>Thank you for submitting a hazard report. I will forward to the Encroachment division for review. | |
| 8/3/2026 | Jean | Brocklebank | 1605 Harper St | 17th Ave | Live Oak | Ped: Debris on Sidewalk | The sidewalk has been half covered by dirt piles from gopher excavations on the property (see attached photo) or several months. When a delivery truck parks on the sidewalk (parallel to the sidewalk) it is even more difficult to walk over the dirt piles. Best to have this hazard cleared asap but definitely before the winter rains turn it to mud. | DPW | 8/4/2026 | | **08/04/26 Brittni Smrz:** Good morning Daniel & Jean,<br><br>Thank you for submitting a hazard report. I will forward to the Encroachment division for review. | |
| 7/26/2026 | Jenny | Larkin | Lake Ave | Carmel St | Twin Lakes | Ped: Rough Pavement or Potholes | In the middle of Lake Ave. A long groove, trip hazard. Fro 3 years Wharf-to-Wharf runners have tripped and been injured here. Today I saw 5 people trip, 2 fell. | DPW | 7/28/2026 | | **07/28/26 Arizza Murillo:** Hello, Thank you for your email. I am forwarding to our Road Maintenance division for review & response. | |
| 7/13/2026 | Jean | Brocklebank | 1195 Brommer Circle | | Live Oak | Ped: Debris on Sidewalk | Property is a residence at 1195 Brommer Circle that is also along Brommer Street. I reported this the first time on June 3, 2026. Apparently the property owner was notified and the vegetation that was covering the sidewalk was cut back. However, the property owner did not clean up a lot of the residue, leaving it on the sidewalk all along Brommer Street. Additionally, the sidewalk has broken concrete that is a trip hazard. | DPW | 7/13/2026<br>*By Jean* | | ***Since Report was also sent directly to County DPW, the issue was handle outside of RTC email chain*** | |
| 7/6/2026 | Roderick | Bruce | Ecinal St | Post St | Santa Cruz | Ped: Lack of Sidewalk | The sidewalk ends and pedestrians have to walk out in the street in a dangerous spot in order to get back on the Encinal Street sidewalk. | Dan Estranero, Joanna Edmonds | 7/7/2026 | | ***Follow-up email sent on 08/04/26*** | |
| 7/6/2026 | Karyn | Warner | Carmel St | Alta Loma Ln | Twin Lakes | Ped: No Crosswalk or Striping | Car drivers are confused since the cross walk striping has eroded and they do not yield to pedestrians who have to dart across the street only to then have their access blocked by illegally parked cars that block the Carmel street side of the crosswalk. | DPW | 7/6/2026 | | **07/06/26 Arizza Murillo:** Hello, Thank you for your email. I am forwarding to our Road Maintenance division for review & response. | |
| 6/24/2026 | Jesse | Bloom | Nobel Dr | Meder St | Santa Cruz | Ped: Traffic Signal Problem | There is No Stop Sign or Traffic Signal for the Southbound traffic. We had a severe collision occur on 1/30/26 under Case 26S-00532 which resulted in severe bodily injury. | Dan Estranero, Joanna Edmonds | 6/24/2026 | | **06/30/26 Joanna Edmonds:** Thank you for forwarding this to us! | |
| 6/11/2026 | Matt | Miller | Water St | May Ave | Santa Cruz | Ped: No Crosswalk or Striping | The crosswalk median at May St. and Water St. no longer has the yellow detectable warning surfaces. Earlier this week, one portion was gone. As of this morning, all of the surfaces are missing. | Dan Estranero, Joanna Edmonds | 6/15/2026 | | ***Follow-up email sent on 08/04/26*** | |
| 6/8/2026 | Veronica | Elsea | Laurel St | California St | Santa Cruz | Ped: Traffic Signal Problem | Accessible pedestrian signals not functioning. | Dan Estranero, Joanna Edmonds | 6/9/2026 | | **06/11/26 Joanna Edmonds:** Hi Veronica, Thank you for reporting this issue. City of Santa Cruz Public Works staff will have a look at this signal and address any issues with the pedestrian signal at Laurel and California. | |
| 6/8/2026 | Veronica | Elsea | Mission St | | Santa Cruz | Ped: Plant Overgrowth or Interference | On the sidewalk there is a hedge that is so large it completely blocks the sidewalk. As my guide dog did not want to take me out into Mission Street, we literally got on the ground and crawled under this hedge or whatever it is. | Dan Estranero, Joanna Edmonds | 6/9/2026 | | **06/11/26 Joanna Edmonds:** Hi Veronica, Thank you for reporting this issue. City of Santa Cruz Public Works staff will do a field visit to identify any issues on the east side of Mission St between Rigg St and Laurel St. Then we will send a letter to the property owner(s) requesting they trim back any vegetation found over the sidewalk area | |

Santa Cruz County
Commission on Disabilities

701 Ocean Street, Room 510, Santa Cruz, CA 95060
P: (831) 454-2772 F: (831) 454-2411 TDD 711
commissions@santacruzcountyca.gov
www.scccod.net

# Scheduled Meetings

Unless otherwise specified below, regularly scheduled Commission on Disability meetings are generally held as follows:

DAY: Second (2nd) Thursday*
MONTH: Every month except July and December
TIME: 12:30 PM – 2:00 PM
LOCATION: Santa Cruz County Building, Fifth Floor – Board Chambers or Redwood Room*
701 Ocean Street, Santa Cruz, CA 95060

***Meetings will be held in either of these rooms unless noted otherwise below**

Changes to the schedule, including special meetings, changes of location, or meeting cancellations, will be listed on the website at www.scccod.net as soon as information becomes available.

| 2027 MEETING DATES | | |
|---|---|---|
| **DATE** | **TIME** | **LOCATION** |
| January 14, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| February 11, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| March 11, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| April 8, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| May 13, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| June 10, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| August 12, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| September 9, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| October 14, 2027 | 12:30 – 2:00 PM | Coastlines Room |
| November 11, 2027 | 12:30 – 2:00 PM | Coastlines Room |

## Public Participation

- Please check the meeting agenda to learn details about how to participate in the commission meeting.
- If you need special accommodations, please call 454-2935 or TDD: 711 (California Relay Service) at least 48 hours before the meeting.